

## FOOD VOUCHER INSTRUCTIONS

1	Look in your inbox or junk mail for <b>Edenred UK</b>
2	Click email
3	Copy or write down the <b>16 digit Redemption eCode</b>
4	Click blue box which says <b>Redeem your eCode</b>
5	<b>You will get transferred to another website, follow instructions and please wait. DO NOT LEAVE THIS PAGE, as you are in a queue. So please do not use your device because you will lose your place in the queue. This may take over 30 minutes depending what time you do it.</b>
6	After a while, another page will come up. Enter your <b>16 digit Redemption eCode</b> and click <b>Redeem</b>
7	A tab will come up, saying welcome, giving you two options 1- <b>Start shopping and</b> 2 – <b>add more codes</b>
8	If no more codes need to be added, click <b>start shopping</b>
9	Next, you will see a choice of local supermarkets. <b>Click the supermarket</b> where you shop. E.G <b>Asda</b>
10	It will send you to another page, at the bottom of this page you will need to enter the amount of money the voucher is worth. E.G A standard voucher is £30. Type <b>30</b> in the box then <b>click add to basket</b>
11	It will say successfully added to basket
12	You then need to click <b>check out</b>
13	Now another page will come up, you will need to carefully add <b>Your First name, last name, email address, confirm your email address and either a home or mobile number.</b>

14	<b>Please double check everything is correct at this stage</b>
15	Click <b>Redeem</b>
16	If everything is correct, it will say thank you for your order, the reference number, delivery details (your email), the supermarket you chosen and the amount to spend E.G £15
17	<b>Please write or take a photo of this reference number</b>
18	Now, wait for the voucher. Loads of families are using this service, so it may take up to 24 hours. Please check inbox and junk mail.
19	You will get a email from noreply@edenred.com saying you have received a gift certificate
20	<b>Click, and press download egift card</b>
21	<b>This is your voucher, now you need to print it, or take a screen shot of it. You can show the email with the downloaded voucher, but if you have no data or there is no signal when shopping, the voucher will not come up via email. (please make sure you can clearly see the bar code as they need to scan this when you pay)</b>
22	You are all done, happy shopping! This voucher can be used towards any food you buy for your child's lunch at your chosen supermarket.